

# Erimus Singers

## Privacy Notice

### Who are we and what do we do?

Erimus Singers are a group of singers based in the Tees Valley. We exist to provide concerts and performances in classical music, with a focus on presenting music that is less well known in the classical repertoire.

### What type of personal data do we collect and how do we collect it?

We collect information from people who are interested in attending our concerts and who are interested in supporting other areas of Erimus Singers development e.g. rehearsals, recordings, competitions and other endeavours.

Personal data we collect includes names, email address, phone number, access requirements, contact preferences.

We collect the data via the contact and subscribe forms on our website.

### What is your personal data used for?

We use personal data to provide information about our services to the community and to evaluate their effectiveness. We also use the accessibility information to protect the health and safety of those attending events and concerts, and to ensure that our services are high quality and meet the needs of the audiences we serve.

### Will your personal data be shared?

Your personal data will not be shared with any third parties.

### How do we keep your personal data secure?

We keep your data safe by following website host (wix) privacy and security policies and processes, data and device encryption, user accounts and passwords, physical and environmental security, organisation training and awareness.

### How long will we keep your personal data?

We will only hold your data for 3 years after you stop using our services. We may hold some data for longer if it is about a safeguarding or health and safety incident.

### Is your personal data processed overseas?

We use an online service to host your data (Wix). Data is collected through the website's contact and subscribing functions, hosted by Wix in line with their data protection and security policies, and not shared with any other parties.

### Marketing & Use of Media

We will only send you 'public service messages' about services that you have requested or been notified about.

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We use photographs and videos of our concerts and events to provide information about our services to the community. Images and videos will mostly capture the singers alone, however there may be occasions where members of the general public are included in media unintentionally. We will not use images which include members of the general public where there is facial recognition, on any public platforms that are within our control.

### What are your information rights?

Your Information Rights are set out in law and, subject to some exceptions, you have the:

- Right to rectification – to ask for information to be corrected
- Right to erasure – to have your personal data deleted
- Right to object – to how you data is used
- Right to restriction – to request limits on how your data is used
- Right to portability – to request that we move your data to another organisation
- Right of subject access – to request a copy of data Erimus Singers holds about you

### Making a complaint

If you have any concerns about the way we are collecting or using your personal data, you should raise your concern with us in the first instance or directly to the Information Commissioner's Office. Visit the website of the Information Commissioner's Office at <https://ico.org.uk/make-a-complaint/>

### Contact

If you would like to discuss anything in this privacy notice or your information rights, please contact:

**Erimus Singers**  
**C/O 13 Pinewood Road**  
**Eaglescliffe**  
**Stockton on Tees**  
**TS16 0AH**  
Phone: 07725033551  
Email: [erimussingers@gmail.com](mailto:erimussingers@gmail.com)